

## **Release of Information (ROI) Completion Process for Community Partner Organizations Community Partnership Team**

### **A. Preparation:**

- a. Ensure staff have access to the official OPS Release of Information (ROI) forms
  - i. Forms are provided annually by the Community Partnership Team
  - ii. Edited or manipulated forms will not be accepted
  - iii. Partners are not to make any edits or changes to official OPS ROI form
- b. Communicate the process with organization staff and parents/legal guardians
- c. Assign staff to check, submit, and document ROI submissions
- d. Assign staff to follow up on ROIs that could not be verified

### **B. ROI Form Completion:**

- a. One student per form
- b. Legal names of both student and parent/legal guardian
- c. ROI Form to be completed and handwriting legible:
  - i. Student number highly recommended
  - ii. Parent/legal guardian printed name, wet ink signature, and date are required

### **C. Processing:**

- a. Staff to check ROI forms for completion and accuracy
- b. Completed ROI forms to be sent to Community Partnership Team
  - i. [service.providers@ops.org](mailto:service.providers@ops.org)
  - ii. Wet ink signatures are required
- c. Community Partnership Team will communicate if ROI form is verified
  - i. If unable to verify, the Community Partnership Team will provide recommendations on how to proceed
- d. Community Partner Organization is responsible for obtaining new form and/or communicating additional steps to students and parent/legal guardians
- e. Community Partner Organization is responsible for informing the Community Partnership Team of any students no longer being served by the program.

### **D. Remove ROIs that:**

- a. Are duplicate consents
  - i. Avoid duplication by maintaining own database of submitted and verified ROIs
  - ii. *If using CitySpan, check CitySpan to determine if an active consent is on file.*
- b. Are not signed by parent or legal guardian
  - i. Stepparents, students' emergency contacts, foster parents, grandparents without educational rights are ineligible to sign
  - ii. Updated guardianship paperwork should be submitted to school secretary
- c. Are not the current year. Past ROIs are void on 8/1.
- d. Are incomplete or illegible
- e. Have more than one student listed
- f. Have pre-printed information edited or crossed out
- g. Limits the data to be released